



Terms & Conditions

- All new clients are subject to a consultation to ensure that everyone is clear what grooming is required or to be undertaken and also to discuss coat condition & the dogs temperament.
- All dogs should be vaccinated & up to date with flea, tick & worming treatment.
- Owners agree to notify Muddy Moots of any illnesses, skin conditions or contagious diseases prior to appointments, including, sickness, diarrhoea & infestations.
- Owners must provide full details of any medical or behavioural issues.
- Full details of your veterinary practice must be provided along with 2 contact numbers in case of emergency. In the event of veterinary assistance being needed we will do our best to have your pet seen by your regular vet however in the event of an emergency we reserve the right to use another and any costs incurred at the practice will be the responsibility of the owner and not that of Muddy Moots Canine Services.
- No responsibility can be accepted by muddy moots canine services for any injury or loss caused to third party or their belongings by the behaviour of a pet in our care.
- Cancellations should be made no later than 48 hours before booked service otherwise the full amount shall still be chargeable.
- Muddy Moots does NOT clip double coated breeds unless a coat is deemed to be so matted it will cause the dog great discomfort to do anything else. NO EXCEPTIONS. It does not help a double coated breed to stay cool by clipping their coat off.
- Any clipping will only be carried out with full consent of the owner.
- Muddy Moots do not undertake any anal gland expression. It is an internal procedure that should be carried out by a qualified vet.

I _____ agree to all the terms and conditions of making a booking through Muddy Moots Canine Services.

Signed: _____ Date: _____