



Terms & Conditions

- All new clients are subject to a consultation to ensure that everyone is happy with an agreed schedule - pet included.
- All cats should be vaccinated & up to date with flea, tick & worming treatment.
- Owners agree to notify Muddy Moots of any illnesses or contagious diseases prior to appointments, including, sickness, diarrhoea & infestations.
- Owners must provide full details of any medical or behavioural issues.
- Full details of your veterinary practice must be provided along with 2 contact numbers in case of emergency. In the event of veterinary assistance being needed we will do our best to have your pet seen by your regular vet however in the event of an emergency we reserve the right to use another and any costs incurred at the practice will be the responsibility of the owner and not that of Muddy Moots Canine Services.
- No responsibility can be accepted by muddy moots canine services for any injury or loss caused to third party or their belongings by the behaviour of a pet in our care.
- Cancellations should be made no later than 48 hours before booked service otherwise the full amount shall still be chargeable.
- Frequency of pop-in visits for your animals whilst you are on holiday must be deemed appropriate for each pet. At least once a day for cats and at least every 2 days for smaller pets.
- Enough food/bedding/litter supplies should be left to cover your pets care requirements. In the event that Muddy Moots Canine Services need to buy more you shall be charged the full amount and may keep what is remaining.
- In the event of Muddy Moots Canine Services having to cancel a booking we shall make every attempt to find alternative arrangements through a different recommended pet care service.

I _____ agree to all the terms and conditions of making a booking through Muddy Moots Canine Services.

Signed: _____ Date: _____